

Online Application for Social Assistance

線上社會協助申請

點擊這裡開始申請

Start the online application for social assistance

開始申請前 Before you start your application

申請結果會依據你提供的資訊決定。這是為什麼請提供正確資訊相當重要。The results you get will be based on the information you provide. That's why it's important to be as accurate as you can.

回答問題，你會需要某些特定個人及家庭成員的資訊。To answer the questions, you will need specific information about you and the family members in your household.

看自己是否符合資格，你需要：To find out if you might be eligible for any programs, you will need:

- 每位家庭成員的名字 the first name for all family members
- 每位家庭成員的出生日期 dates of birth of all family members
- 每位家庭成員的移民身份 immigration status for all family members
- 每位家庭成員的收入 income for all family members
- 每位家庭成員的資產 assets for all family members
- 你的地址 your address
- 你的住房開銷 your housing costs
- 所有開銷（例如孩童照顧及工作開銷的限制） cost of expenses (such as child care and disability related work expenses)

若你能提供每位家庭成員的社會保險號碼及安省健康卡會更好。It would also be helpful if you had the Social Insurance Number cards and the Ontario Health cards for all family members in your household.

填申請表格，你會需要這些文件，例如：To fill out the full online application, you will need information from other documents, for example:

- 出生證明 birth certificate
- 移民紙 immigration papers
- 退稅單 tax returns.

請在開始填寫之前準備好上述那些資料。It's a good idea to get these documents together before you start filling out the online application.

需要的文件清單（請點擊）[List of documents you will need.](#)

社會協助的線上申請讓安省居民能知道哪些他們符合資格，並開始以下項目申請流程：The Online Application for Social Assistance allows residents of Ontario to find out if they might be eligible, and to start the application process, for:

- OW [Ontario Works](#) 若你有暫時財務上的需要，能協助你的食物及住房的開銷，包括針對 COVID-19 造成財務危機的緊急協助或其他緊急情況（例如水災或火災）。can help you with the cost of food and housing if you are in temporary financial need. This includes Emergency Assistance for those facing financial crisis due to the 2019 novel coronavirus (COVID-19) or other emergency situations (e.g., flood, fire).
- 臨時照護協助 [Temporary Care Assistance](#) 若你必須照護小孩，有財務上的需要，而你不是小孩的親生或領養的父母親，這個可以協助你。can help if you are looking after a child in financial need and you are not the child's birth or adoptive parent.
- 安省殘疾支持計畫 [Ontario Disability Support Program](#) 若你有殘疾且有財務需求，這可以協助你食物及住房的開銷。can help you with the cost of food and housing if you have a disability and are in financial need.

請注意：線上申請只會告訴你是否有財務上符合資格，你可能還有下一步要確認自己在醫療上是否也符合資格。

Note: The online application will only tell you if you may qualify financially for this program. There are other steps you will need to take to see if you qualify medically.

- 重大殘疾孩童協助 [Assistance for Children with Severe Disabilities](#) 提供一些在孩童有重要殘疾方面的額外支出。can help with some of the extra costs of caring for a child who has a severe disability.

請注意：線上申請只會告訴你是否有財務上符合資格，你可能還有下一步要確認自己在醫療上是否也符合資格。

Note: The online application will only tell you if you may qualify financially for this program. There are other steps you will need to take to see if you qualify medically.

接著進入申請畫面：

Welcome to Online Application for Social Assistance

English

Log into your Account

Username

Password

Log On

[Forgot your password?](#)

Eligibility and Applying

Find out if you are eligible or begin the application process by clicking on the appropriate link below:

[Am I Eligible](#)
[Apply For Social Assistance](#)

點擊這裡進入申請

Ontario offers four programs you may be able to apply for:

Ontario Works

Help for people in temporary financial need. This includes Emergency Assistance for those facing financial crisis due to the 2019 novel coronavirus (COVID-19) or other emergency situations (e.g., flood, fire).

Temporary Care Assistance

Help for someone looking after a child in financial need and who isn't the child's birth or adoptive parent.

Ontario Disability Support Program

Help for people in financial need who have a disability.

Assistance for Children with Severe Disabilities

Help with some of the extra costs of caring for a child with a severe disability.

[Help](#)



Creating an account

建立帳號

Before starting your application, you may want to create a new account or log in to an account that you already have.

If you create a user account, you can stop the application at any time and come back to finish it later.

You will also need to complete each page within 15 minutes or your information will be lost. This is a security measure to protect your privacy.

We recommend that you create an account now. You can also create one later by clicking "Exit" on any page of the application.

- Create a new account**
- Log in** (if you already have an account)
- Complete your application without an account**

Back Next

點擊這個表示
完成你的申請而不需要建立帳號

下一步



Before you start the application

開始申請前你會需要.....

You'll need the following information to complete the application:

- current address
- housing costs
- list of expenses (e.g. child care and disability-related costs)

現在的地址
 家中的開銷金額
 每一項開銷（例如照護孩童或失能相關開支）

Also, for each family member in your household, you'll need:

- date of birth
- status in Canada
- total income
- list of assets and their values

每一個家庭成員，你會需要：
 出生日期
 在加拿大的身份狀態
 總收入
 每一項資產

You should also try to have the Social Insurance Numbers and Ontario Health Cards for each family member.

準備每一個家庭成員的社會保險號碼及安省健康卡

We suggest you [review this chart for additional details](#) on the information you'll need to provide, as well as the types of documents you'll need to present when you meet with a caseworker to discuss your application.

Select the application you wish to apply for

[Help ?](#)

Please click the link below to start the process to apply for social assistance

- Online application for social assistance

點擊申請

Exit

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下一步



Online application for social assistance

線上申請

Do you have a disability and want to apply for the Ontario Disability Support Program (ODSP)?

You cannot apply for both Ontario Works and ODSP. If you are in **immediate financial need**, you should apply for Ontario Works only. Your Ontario Works caseworker will help you apply for ODSP.

If you are already receiving Ontario Works, you should contact your Ontario Works caseworker. Your caseworker will help you apply for ODSP.

Have you received social assistance recently?

If you applied for or received social assistance in the last year, please don't apply online. Contact your [local office](#) for faster service.

If you applied recently and are still waiting to hear about your appointment, you can contact your [local office](#) to ask about your application. **Please do not apply again.**

Select the programs you want to apply for:

點擊申請 OW

- Ontario Works**
Help for people in temporary financial need. This includes Emergency Assistance for those facing financial crisis due to the 2019 novel coronavirus (COVID-19) or other emergency situations (e.g., flood, fire).
- Temporary Care Assistance**
Help for someone looking after a child in financial need and who isn't the child's birth or adoptive parent.
- Ontario Disability Support Program (ODSP)**
Help for people in financial need who have a disability.
- Assistance for Children with Severe Disabilities**
Help with some of the extra costs of caring for a child with a severe disability.

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0 % complete

[About You](#) [How It Works](#)



How it works 該怎麼做

Before starting please review the instructions below.

Step 1: Complete the online application

We will ask you for more detailed information about your situation and your family. It will take you about 20-30 minutes to complete this step.

At the end of this step, you can:

- review all the information you have given, and
- change it if you need to.

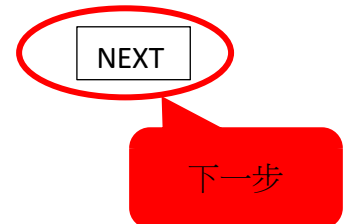
Step 2: After you submit your application

After you submit your application, you (and in some cases your family members) will meet with a caseworker.

You will either schedule an appointment at the end of the online application, or be contacted by your local office.

Please do not submit a second application. If you have applied and are still waiting to hear about your appointment, you can contact your [local office](#) to ask about your application.

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0 % complete

[About You](#) [Consent](#)



Consent 同意

Collection of personal information

The information you give us today is collected under the authority of the Ontario Works Act or the Ontario Disability Support Program Act and will be used:

- to see if you are eligible for:

- Ontario Works
- The Ontario Disability Support Program
- Temporary Care Assistance
- Assistance for Children with Severe Disabilities

- for gathering statistics, and
- for the purpose of administering Government of Ontario social assistance programs.

This information will be kept by the Ministry of Community and Social Services and your local social services office for at least one year under the Freedom of Information and Protection of Privacy Act and the Municipal Freedom of Information and Protection of Privacy Act.

This information is subject to the access and privacy provisions of the Freedom of Information and Protection of Privacy Act and the Municipal Freedom of Information and Protection of Privacy Act.

If you have any questions or concerns, you may contact Service Ontario at 1-855-231-1255, Monday to Friday, 8:30 am to 5:00 pm (Eastern Standard Time).

I am the applicant and I agree to the collection and use of my information as described above *

打勾同意



NEXT

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Third party information

同意第三方取得資訊

ull

Part of applying for social assistance in Ontario includes agreeing to let us check any information that may affect your eligibility.

We will check with agencies and programs that may have information about your circumstances. Some examples include:

- Employment Insurance
- Canada Revenue Agency
- Credit bureaus, such as Equifax or Trans Union

We would like to start checking your information **before** your appointment. This will help us process your application more quickly.

打勾同意

Applicant

I am the applicant and I agree to let you start checking my information before my appointment.

This means that:

- you may release my personal information to other organizations when you contact them, and
- the organization may release information to you that is related to my initial or past eligibility for assistance.

I am the applicant and I do not agree to the above. I want to wait until my appointment to have my information checked.

NEXT

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0 % complete

[About You](#)

[Online Application](#)



Online application **開始申請**

[Print](#)

Please answer the questions below to determine if the online application is right for you.

Emergency need

你被逐出家裡了嗎？

Are you being evicted from your home?

--Please Select--

你被 COVID-19, 火災、淹水、或其他事件影響嗎？

Have you been affected by COVID-19, a fire, flood, or other event where you live?

--Please Select--

你正在，或正要離開一段暴力關係嗎？

Are you living in or leaving an abusive relationship?

--Please Select--

你擔心你的個人安危嗎？

Are you worried about your personal safety?

--Please Select--

Your current situation

Have you received help from Ontario Works or Temporary Care Assistance in the past 6 months? *

--Please Select--

過去六個月是否有收到 OW 或臨時照顧補助金？

NEXT

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Online Application for Social Assistance

Print

0 % complete

About You

Information About You



Information about you 個人資訊

Print

Please enter your personal details below.

Personal details

Expand Help ?

名

First Name *

Middle Name

姓

Last Name *

Alternate Last Name

出生年月日

Date of Birth (DD/MM/YYYY) *

Personal details

Expand Help ?

Social Insurance Number (SIN) (XXX-XXX-XXX)

Health Card Number (OHIP) (XXXX-XXX-XXX)

Version Code

Expand Help ?

Are you a person with a disability?

Other personal details

Expand Help ?

婚姻狀態

Marital Status *

哪種語言
聯繫你

What language do you wish to be contacted in? *

Education

Expand Help ?

就學狀態

What is your current school status? *

NEXT

下一步



0 % complete

About You

Address Information



Address information

地址資訊

Please tell us your address details below.

Address

[Expand](#)
[Help ?](#)

目前無家可歸嗎？

Are you currently homeless?

住在原住民保護區嗎？

Do you live on a First Nations reserve? *

[Expand Help ?](#)

街道號碼

Street Number *

Number Suffix

街道名稱

Street Name *

Street Type

Street Direction

Unit Number

居住城市

City *

居住省份

Province (must be resident of Ontario) *

Postal Code

NEXT

下一步



0 % complete

About You Demographics



Demographics 基本資料

We would like to ask you some questions about your identity and your language of choice. We use this information to:

- understand who uses our programs
- inform our policies and programs so we can serve people better

This information does not affect your eligibility for social assistance

Demographics

Expand Help ?

你的性別認同	What gender do you identify as? *	<input type="text" value="--Please Select--"/>
出生的性別	What was your sex at birth? *	<input type="text" value="--Please Select--"/>
是不是原住民	Do you identify as Indigenous? *	<input type="text" value="--Please Select--"/>
種族	Which race category best describes you? *	<input type="text" value="--Please Select--"/>
是可見的少數族群嗎	Do you identify as a visible minority? *	<input type="text" value="--Please Select--"/>
你的語言	What is your language of choice? *	<input type="text" value="--Please Select--"/>

NEXT

下一步



0 % complete

About You Household Information



Household information 家庭資料

Please tell us about the people living in your household.

People in your household

有配偶、小孩一起住，或是暫時照顧其他小孩？

Expand Help ?

Do you have a spouse, a child who lives with you or a child who is in your temporary care? * --Please Select--

和你或配偶的父母一起住嗎？

Do you live with your parents or the parents of your spouse? * --Please Select--

People using this address

Expand Help ?

Is any other person using your address for any other reason? * --Please Select--

有其他人使用相同的地址嗎？

NEXT

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29 % complete

Your Home

General Information



General Information

一般資訊

Please tell us details about people in your household.

General Information

任何家庭成員是在加拿大以外出生的嗎？

Was anyone in your household born outside of Canada? * Yes

Pick a person. Please check all that apply. *



Wing

選擇那個人



Expand Help ?

Is anyone in your household currently living in an institution or place of care? * No

有任何家庭成員目前住在照顧機構中嗎？

NEXT

下一步



33 % complete

Your Home

Immigration Details



Immigration Details

移民資料

Please tell us details about Wing's status in Canada.



Wing

Immigration

Expand Help ?

What is Wing's status in Canada? *

--Please Select--

這個人的移民身份是？

Expand Help ?

Arrival Date *

dd/MM/yyyy

到達日期

Expand Help ?

Landed Date

dd/MM/yyyy

Expand Help ?

Is Wing a sponsored immigrant? *

--Please Select--

這個人是被擔保的移民嗎？

NEXT

下一步



40 % complete

Assets Asset Information



Asset Information

資產資訊

Please tell us about the people in your household who have assets. Examples of assets include cash, bank accounts (including tax free savings accounts), bonds, jewellery, etc.

Asset Information

Expand Help ?

Does anyone in your household have a bank account or cash? *

--Please Select--

家中任何人有銀行帳號或現金嗎

Expand Help ?

Does anyone in your household have a life insurance policy? *

--Please Select--

家中任何人有人身保險嗎

Expand Help ?

Does anyone in your household have any trust funds? *

--Please Select--

家中任何人有信託基金嗎

Expand Help ?

Does anyone in your household have any investments? *

--Please Select--

家中任何人有任何投資嗎

Expand Help ?

Does anyone in your household own property or valuables? *

--Please Select--

家中任何人有財產或有價物品嗎

Expand Help ?

Does anyone in your household own vehicles? *

--Please Select--

家中任何人有車嗎

Expand Help ?

Does anyone in your household have a pre-paid funeral plan? *

--Please Select--

家中任何人有預付的生前計畫嗎

Expand Help ?

Does anyone in your household have any other assets, such as receivables or a financial interest in a business? *

--Please Select--

家中任何人有其他資產，例如生意或財產利息等

53 % complete

Assets **Property Assets**

 **Property assets** **資產**

Please tell us about any property Wing owns. This can be a house or land other than where you live, jewellery, and other valuables. When you are entering a dollar amount, do not include the \$ sign. For example, you would type in the amount as 50.35.



Wing

Property details **有哪些資產？**

[Expand](#)
[Help ?](#)

What type of property or valuable does Wing have? *

值多少錢 How much is this property or valuable worth? *

Please provide a description of the item

Does Wing have any other property or valuable?



63 % complete

Income Income Information

Income Information 收入資料

Print

Please tell us if anyone in your household receives income. Income is any amount of money you receive from a job or from other sources, such as Employment Insurance, Canada Pension Plan, child support payments, etc.

Income Information

Expand Help ?

Does anyone in your household receive money from a job or training? * --Please Select--

家中任何人有工作或訓練所得的收入嗎

Expand Help ?

Does anyone in your household receive money from self-employment? * --Please Select--

家中任何人有自雇的收入嗎

Expand Help ?

Does anyone in your household receive money from the government? * --Please Select--

家中任何人有領政府的錢嗎

Expand Help ?

Does anyone in your household receive child support income? * --Please Select--

家中任何人有領小孩的補助金嗎

Expand Help ?

Does anyone in your household receive any support income from a former spouse? * --Please Select--

家中任何人有領先前配偶的經濟支援嗎

Expand Help ?

Does anyone in your household receive any support income from a sponsor? * --Please Select--

家中任何人有配偶的經濟支援嗎

Expand Help ?

Does anyone in your household have any other type of income? * --Please Select--

家中任何人有其他收入嗎

Expand Help ?

Is anyone in the household expecting to receive any income in the future? * --Please Select--

家中任何人有有即將收到的任何收入嗎



84 % complete Expenses Expense Information



Expense information

開銷資料

Please tell us about your family's housing, child care expenses, and work or training expenses that are related to a household member's disability.

Expense information

哪一項最符合你現在住房的處境？

Expand Help ?

What best describes your housing situation? *

Do you pay any utility costs?

NEXT

下一步

88 % complete

Expenses **Shelter Expense**



Shelter expense


住房開銷

[Print](#)

Please tell us more about your housing costs. When you are entering a dollar amount, do not include the \$ sign. For example, you would type in the amount as 50.35.

Shelter expense details

你每個月付多少貸款？

[Expand Help](#) 

How much does Wing pay for mortgage each month? *

Who is the mortgage holder?

Does Wing pay for property taxes?

[Expand Help](#) 

Does Wing pay home insurance?

[Expand Help](#) 

Does Wing pay maintenance costs?

[Expand Help](#) 

Does Wing have occupancy costs paid under an agreement to purchase?

Yes
No

NEXT

下一步

91 % complete

Expenses **Utility Expense**



Utility expense


水電花費

[Print](#)

Please tell us more about your utility expenses. When you are entering a dollar amount, do not include the \$ sign. For example, you would type in the amount as 50.35.

Utility expenses details

有哪些水電開銷？

[Expand](#)
[Help](#) 

What type of utility expense does Wing have? *

Does Wing have equal billing?

How much does Wing spend on this each month? *

Does Wing have any other utility expenses? *

有其他水電支出嗎？

NEXT

下一步

100 % complete

Submit Declaration

 **Declaration** 聲明

I, the applicant (and, if applicable, I, the spouse), understand that:

- The information that has been provided online is only one part of the application process
- I will need to meet with a caseworker to continue the application, and my spouse (if I have one) and any children I have who are 18 or older will need to come too
- No decision regarding eligibility will be made until after I (or we) meet with a caseworker
- I will be required to provide proof of the information given in this application
- It is against the law to provide false information on this application

To agree to the above, click "Next"

